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Introduction to South Coast, Jamaica

South Coast, Jamaica, is a divine tropical wonderland of lush greenery and white sand beaches. This serene paradise is the ultimate getaway destination for anyone looking to experience the untouched natural beauty of the Caribbean. South Coast offers a real Jamaican experience, which is to say a chance to truly submerge yourself in the "Don't Worry, Be Happy" attitude that the country lives by. Our hotel, the exquisite Sandals South Coast, is an award winning, European-style resort & spa that easily exudes the definition of luxury & relaxation. You will see for yourself that this destination is one to remember.

Day One Saturday, October 13, 2018

The beginning of your unforgettable adventure! You are packed and ready to go. One event that we're leaving up to you is to check-in a minimum of three hours prior to your scheduled departure. Three hours may be too early if your flight has an early morning departure. If you are unsure, please call your airline and ask what time the ticket counter opens in your departure city. You'll need to be at your departure gate 45 minutes prior to departure. Note: this rule applies now more than ever. Security has been tightened, so please be patient.

Important To Remember:

To enter Jamaica you will need proof of citizenship which will be satisfied by your U.S. passport valid for six months beyond your trip dates (April 17, 2019). At check-in, the airline attendant will ask for your proof of citizenship. If you don't have your passport, they will not allow you to check-in.

When you arrive in sunny Montego Bay, you will claim your luggage and proceed through the customs area. As a Copystar guest, you will be fast tracked through Customs & Immigration with the VIP Club MoBay Service. Look for our Jamaican staff holding Copystar signage. Once you clear, you will be whisked away to *Sandals South Coast*, about 90 minutes away. The transfer vehicle will have cold drinks & snacks on board for you to enjoy. You will have an authentic Jamaican experience on your way to the resort, seeing how the locals live, sell their wares, and take in the neighborhood environment. There will be a stop along the way that has clean restrooms and a small snack area.

The Regal *Sandals South Coast*

This impressive all-inclusive is certainly a hidden jewel of the Caribbean; situated on White House Beach, *Sandals South Coast* is the resort you envision when you dream of the ideal getaway.

All of your meals – breakfast, lunch, and dinner are included every day of your stay. All of your beverages: house wines, soft drinks, water, juices, beer and cocktails are also included every day.

Your room is a spacious Club Level Ocean Front Junior Suite situated in the quaint Italian Village. You will have the luxury of a private terrace or balcony overlooking the clear Jamaican waters, a king size bed, cozy sitting area, a flat screen TV, CD/DVD player, and a spa-style bathroom. Your stocked minibar is refreshed daily with full sized bottles of water, beer, wine, spirits, juice, and soft drinks for your convenience and refreshment. Our Club Level rooms include 24-hour access to Club Sandals Lounge with concierge service between 8am-10pm to assist you with just about anything.

As a Copystar guest, you'll have your own private check-in and be greeted with a refreshing tropical beverage. The desk clerk will request a debit or credit card. They will place a \$400 hold on a credit card to maintain an incidental account in your name. Upon check-in you will be handed a Sandals "Footprints" Activities Program that has daily activities. Footprints will be delivered to each room daily. The official check-in time at *Sandals South Coast* is 3:00pm, so if your Club Level Ocean Front Junior Suite is not immediately available, we will have a changing room provided so you can jump into the pool or hit the beach right away.

Stop by the Copystar Hospitality Desk to sign up for your Great Restaurants reservations.

7:00pm - 10:00pm Private Copystar Grand Welcome Barbeque

Tonight is an upscale unrestrained barbeque on the Italian Beach to welcome Copystar to Jamaica. The evening starts and ends with a cocktail party since the premium bar is open throughout the night. A delightful evening of specialties will be served up buffet style, to include an array of international and Caribbean cuisine that will satisfy your taste buds. Join us to say hello to Copystar friends, old and new, and let

the sounds of Jamaica get you into the island mood.

Day Two Sunday, October 14, 2018

Wake up to your first morning in South Coast! Today and every day breakfast is served at three of *Sandals South Coast's* premium restaurants. *Eleanors* serves a sumptuous & elegant à la carte breakfast from 8:00am to 11:00am. *Café de Paris* offers light Parisian treats and gourmet coffee from 5:30am to 11:00pm. If you are looking for a breakfast buffet, check out *Bayside Restaurant* open from 7:30am to 10:30am. Room Service is available to you from 7:00am on if you prefer to dine in the privacy of your suite.

Today, Copystar has chartered a Catamaran for you and your Copystar friends to enjoy!

Depart South Coast Dock at 9:00am

Grab your towel at the end of the pier, sunscreen & hat and set sail for a half day cruise, private for Copystar guests. Our destination this morning is Floyd's Pelican Bar. Here you can enjoy all the beauty and wonders that lie under the sea. Relax, soak up the Jamaican sun, and enjoy snacks & cold drinks. We will return from our catamaran adventure by lunchtime. The rest of the day is free for you to enjoy *Sandals South Coast* and all it has to offer or explore South Coast. The Copystar Hospitality Desk in the hotel lobby is staffed from morning until dinner time. Stop by and sign up for your dine around restaurant if you have not already done so.

*** Lunch**

Giuseppe's is open for pizza on the patio from 11:00am to 5:00pm. *Schooners* (Caribbean Seafood) serves from 11:00am to 4:00pm, *Neptunes* (Mediterranean Seafood) serves from 12:00pm to 3:00pm, and *The Jerk Shack* serves traditional Jamaican jerk dishes from 12:00pm to 6:00pm. *Bayside Restaurant* is open for an international buffet lunch 12:30pm to 2:30pm.

*Activities at *Sandals South Coast*

Sandals South Coast offers a variety of activities by land and sea alike. Enjoy kayaking, waterskiing, snorkeling, tubing, paddle boarding, sailing in a glass bottom boat, scuba diving, and more on the crystal waters. If you prefer to stay dry, play a round or two of tennis, basketball, beach volleyball, croquet, lawn chess, and more. Break a sweat at the Penthouse Fitness Center with state of the art equipment & a variety of aerobics or indulge in a spa treatment at the luxurious Red Lane® Spa (spa services not included on this day). Remember, you can always relax by one of the many refreshing pools & whirlpools found throughout the resort or check out the unique bar, Latitudes, and lounge in their over-the-water hammocks. A list of activities, times and locations can be found in your *Sandals South Coast* Footprints Program provided each evening for the following days activities. It is impossible to be bored with such an array of activities at your disposal!

* Great Restaurants

Exclusively for our guests, we have our in-house "Copystar Great Restaurants." We have a select number of seats/reservations at different à la carte restaurants each night. Stop by the Hospitality Desk and we will make your dinner reservations. The largest table size is 8 guests.

Tonight's choices are:

Giuseppe's – Italian Fare (indoor & outdoor seating)

Jasmines – Asian Cuisine (indoor & outdoor seating)

Bayside – International Dishes (indoor & outdoor seating)

Schooners – Caribbean Seafood (outdoor dining)

Neptunes – Mediterranean Seafood (outdoor dining)

Sushi on the Sand – Sushi (outdoor dining)

The above restaurants have a Resort Casual dress code, which allows shorts or jeans, t-shirts or

polos. Shirts and footwear are required.

Eleanors – Pan-Caribbean Cuisine (inside dining with Resort Evening attire required). Resort Evening attire requires men to wear long dress pants, trousers, or jeans.

Day Three Monday, October 15, 2018

Today breakfast is served at three of *Sandals'* premium restaurants. Room Service is available to you from 7:00am on if you prefer to dine in the privacy of your suite.

Copystar offers a choice of two spa treatments at Sandals Red Lane® Spa or golf at Negril Hills Golf Course. When signing up for your first choice of treatment please indicate your time preference and be sure to let us know if your choice is for a couple's treatment. When registering for golf at Negril Hills Golf Course, please indicate your handicap and whether you will need right or left handed rental clubs.

Choice 1: A 50 Minute Facial or Massage

Reinvigorate your face with a 50 minute "Tropical Glow" Facial. Be pampered by the professional Sandals staff and experience the touch of expert hands. This treatment includes a deep cleanse, papaya and pineapple enzyme exfoliation, extraction and a vitamin-rich mask. If a massage is more your style, choose to indulge your body and re-center your mind with a 50 minute "In Good Spirits" Massage. This relaxing massage will allow your body to reflect the island mantra "Don't Worry, Be Happy" as your therapist works his or her magic.

Choice 2: Golf at Negril Hills Golf Course

If a true vacation is incomplete unless it includes golf, then try out Negril Hills Golf Course. This quaint island course is perfect for any golfers looking for a relaxing & leisurely round. The course is about an hour away, so we will depart the hotel at 7:00am. We include roundtrip transfers, greens fees, cart, and beer, water, and soft drinks from the roving beverage cart. Club rental and shoes not included.

* Lunch

Giuseppe's is open for pizza on the patio from 11:00am to 5:00pm. *Schooners* (Caribbean Seafood) serves from 11:00am to 4:00pm, *Neptunes* (Mediterranean Seafood) serves from 12:00pm to 3:00pm, and *The Jerk Shack* serves traditional Jamaican jerk dishes from 12:00pm to 6:00pm. *Bayside Restaurant* is open for an international buffet lunch 12:30pm to 2:30pm.

* Great Restaurants

If you haven't already done so, please be sure to make your dinner reservations at the Hospitality Desk. The tables are set and ready for you and yours to enjoy. Bon Appétit!

Tonight's choices are:

Giuseppe's- Italian Fare (indoor & outdoor seating)

Jasmines – Asian Cuisine (indoor & outdoor seating)

Schooners - Caribbean Seafood (outdoor dining)

Neptunes – Mediterranean Seafood (outdoor dining)

Note: If you want to dine at *Sushi on the Sand*, *Eleanor's*, or *Bayside*, please be sure to reserve your spot for Sunday night, as these restaurants will be closed tonight.

Day Four Tuesday, October 16, 2018

Your last full day in South Coast begins once again with breakfast served at three of *Sandals South Coast's* premium restaurants. Room Service is available to you from 7:00am on if you prefer to dine in the privacy of your suite.

Copystar offers you a choice of three exciting options for your third full day in South Coast.

Choice 1: YS Falls and Exhilarating Zip Lining

Explore the natural wonders of Jamaica with your Copystar friends. Depart the hotel at 9:00am and begin your journey to the exquisite, 7-tiered YS Falls. Swim in the refreshing natural pools and take in the awe-inspiring Jamaican beauty that surrounds you, Dare to fly through the sky as you

zipline over the falls for a truly unique view or take a refreshing dip in one of the 3 crystal clear pools. Please be sure to let us know your shoe size when you submit your choice form for the water shoes that will be provided. End your excursion with an authentic Jamaican lunch, served to the natural calming sounds of the cascading water.

Choice 2: Private Shopping at Time Square and Lunch at Rick's Café with the Cliff Divers

If a little local shopping is more your style, this tour is for you. We depart at 10:00am for Negril (a 50 minute drive). There will be a short stop at the Time Square Shopping complex to visit the shops with vendors with local wares, t-shirts, jewelry, etc. Then it is on to Rick's Café, voted one of the 10 best bars in the world, for lunch. The well-known Rick's Café has a spectacular view on the side of a cliff, and fabulous food served while you watch local cliff divers plunge into the depths of the many-hued clear waters below.

Choice 3: Golf at White Witch Golf Course

For our seasoned golfers, White Witch is the course for you. Test your skills at this gorgeous golf course, featuring exquisite fairways, picturesque surroundings, and unbeatable hospitality. We depart the hotel at 6:30am. The course is located in Montego Bay, about 2 hours away. We include roundtrip transfers, greens fees, cart, and beer, water, and soft drinks from the roving beverage cart, and lunch. Club rental and shoes not included.

The remainder of the day is yours to explore and enjoy the beauty surrounding you. The Copystar Hospitality Desk will be open all day to offer suggestions on sights to see and things to do. Come see us and say hello!

Copystar Farewell to South Coast

7:00pm Cocktail Party ✿ 8:00pm Dinner

Tonight is our final dinner and we'll do it in proper Copystar style, starting with a cocktail party with hot and cold hors d'oeuvres watching the sunset. Move into the Ballroom to enjoy a lavish dinner

with poured wines, white & red, and of course the bar is always open. Let the island music keep you in the "don't worry, be happy" mood for your final night in South Coast as you share and make memories with Copystar friends, new & old.

Day Five Wednesday, October 17, 2018

Time to say good-bye. Sadly, as all good things must end, our exceptional visit to South Coast comes to an end today. Enjoy your last breakfast in this beautiful paradise at one of three of *Sandals South Coast's* premium restaurants.

Yesterday you received your personal departure notice letting you know your baggage pick-up time and departure time to the Montego Bay International Airport.

Please remember to check-out in the Club Sandals Lounge or at the Front Desk. We'll be here to assist your departure at the hotel and airport. We encourage you to check-in for your flight online before departing for the airport. You will have VIP Club MoBay Service to make your departure as seamless and stress-free as possible by avoiding the long lines at security and ticketing.

For all of Copystar we give you a heartfelt thank you for coming and to tell you we hope you enjoyed our trip as much as we enjoyed serving you on the trip.

Cordially,



Amazing Grace Brown



Christine Guerriero



Nancy Coletti

Your Copystar journeymasters

Copystar South Coast Answer Book

What will the weather be like?

Answer: Sun, sun, and more sun! During the month of October, the average daily high is 87°, the low 77°. We might have a tropical shower or two, quickly here and quickly gone. Sparkling pools and beautiful beaches here we come!

What should I pack for clothes?

Answer: Casual sport clothes during the day. Bring things you feel comfortable walking in or playing in. Our first evening is on Italian Beach - so shorts, dresses, just about anything goes. Our final evening is outdoors on the Upper Courtyard then inside the Ballroom and a bit dressier - we start with a cocktail party, followed by a gala gourmet three course dinner. Also keep in mind that *Eleanors* requires men to wear long pants and dress shirts.

A worthwhile tip: while it may be warm outside, all indoor spots will be air-conditioned to about 60°; at least it always seems like 60°. When you're sitting still you can get pretty chilled. It's a good idea to bring a shoulder wrap or a jacket.

What is the dress code for dinner?

Answer: The dress codes for dining are Resort Casual or Resort Evening.

Resort Casual

Shorts or jeans, T-shirts or polo shirts. Shirts and footwear required.

Resort Evening

Dress pants/trousers or jeans for men, long or short sleeve dress shirts, with or without collars. Dress shoes or sandals. No shorts, T-shirts, sleeveless shirts, sneakers, or flip flops. No hats or caps.

What are the passport requirements?

Important Answer: A valid (not expired) passport is required for all U.S. Citizens. It is required that your passport have an expiration date of a minimum of 6 months after your return date (April 17, 2019).

Tell me about arrival at Montego Bay Airport

Important Answer: Before you arrive in Montego Bay, your flight attendant will hand you a Customs Declaration Form. You will be required to fill it out including your departure information. When you arrive at the airport, you will first pass through Immigration. You'll need to present your current passport. As a Copystar guest, you will be fast tracked through Customs & Immigration with the VIP Club MoBay Service. Look for our Jamaican staff holding Copystar signage in Immigration. Once you clear, you will be whisked away to *Sandals South Coast*.

What if I am not a U.S. Citizen?

Answer: Citizens of other countries and U.S. residents with foreign passports may need additional documentation (such as a permanent resident card, or a visa) for entry along with a passport. Contact the Jamaican Embassy or Consulate nearest you for more information about the requirements specific to your situation.

Do I receive airline tickets?

Answer: Your complete airline itinerary/electronic ticket is included in this Winner's mailing.

How much luggage may I bring?

Answer: There is a charge for checked bags and each airline is different. Here is the per person allowance as of September 2018. Subject to change.

<u>Airline</u>	<u>1st Bag</u>	<u>2nd Bag</u>	<u>Additional Bags</u>
Delta Airlines	\$25	\$40	\$150
American Airlines	\$25	\$40	\$150
Southwest	Free	Free	\$75
JetBlue	\$30	\$40	\$150
United Airlines	\$25	\$40	\$150

The total combined dimensions (length plus width plus height) must not exceed 62 inches per bag, and must not weigh over 50 pounds. Fees for oversize or overweight bags can be as high as \$200, depending on the airline. You are allowed only one carry-on bag with total combined dimensions not exceeding 45 inches and 40 pounds. Plus one personal item such as a purse or laptop.

Don't forget the 3-1-1 Rule for carry-ons: 3.4 ounce (100 ml) bottle or less (by volume); 1 quart-sized, clear, plastic, zip-top bag; 1 bag per passenger placed in screening bin. If in doubt, put your liquids in checked luggage.

What about luggage tags?

Answer: Two special Copystar luggage tags along with two Sandals luggage tags for each guest are included in this mailing. Please be certain to put one of each on every piece of luggage you check. If the airline does "misplace" (we never say "lose" a bag), it's immeasurably easier to locate the misplaced luggage if there are Copystar & Sandals bag tags attached.

What should I see on my baggage receipt?

Answer: Check your luggage: The airline baggage receipt should have **MBJ** (that's **Montego Bay Sangster International Airport International Airport** in airline language) on the top line as final destination for your baggage. Keep the receipt in a safe place, they may ask for them when claiming your bag.

When should I be at the airport?

Important Answer: TSA suggests arriving at least 3 hours prior to your scheduled flight time. Security lines are expected to be longer due to TSA delays. Three hours may be too early if your flight has an early morning departure. If you are unsure, please call your airline and ask what time the ticket counter opens in your departure city. You'll need to be at your departure gate 45 minutes prior to departure. Note: this rule applies now more than ever. Security has been tightened, so please be patient.

Will I earn Frequent Flyer points on my flight?

Answer: Yes, please call or email us with your frequent flyer number. If you would like to join, call or go online:

American Advantage: 1-800-882-8880 or
www.aa.com/aadvantage

Delta SkyMiles: 1-800-323-2323 or
www.delta.com/skymiles

JetBlue True Blue: 1-800-538-2583 or
www.jetblue.com

Southwest Rapid Rewards: 1-800-435-9792 or
www.southwest.com

United Mileage Plus: 1-800-421-4655 or
www.united.com

What about prescription medicines?

Answer: Pack them in your carry-on bag. Luggage does get misplaced, usually temporarily, but sometimes temporarily is too long to go without your prescription medicines.

What is the time difference?

Answer: Currently, Jamaica is one hour behind Eastern Time (New Jersey), the same as Central Time (Chicago), one hour ahead of Mountain Time (Denver), and two hours ahead of Pacific Time (Los

Angeles). **Jamaica does not observe Daylight Savings Time.**

What is the electricity in Sandals South Coast?

Answer: The electrical supply in South Coast is 110 volts/50 cycles standard, and is just like we use in the United States.

Can I use my cell phone? What about Wi-Fi?

Answer: For cell phone use, please contact your cell phone provider to see if your plan includes international service. Most public areas of *Sandals South Coast* and all of the rooms have Wi-Fi coverage for your convenience and pleasure. Instant access to the internet may be obtained simply by connecting to the network.

What is the currency in Jamaica?

Answer: Currency is the Jamaican Dollar although most merchants accept the U.S. Dollar for payment. Currency exchange is available at the hotel's front desk. Most establishments also accept major credit cards.

Can I use my credit cards?

Answer: Yes. While at Sandals, although everything is included, you may also want to enjoy optional on-site and off-site experiences, additional spa treatments, or purchase items from the gift shop. *Sandals South Coast* accepts Visa®, MasterCard®, American Express®, Discover Card®, and Traveler's checks.

We suggest you contact your bank or credit card company and let them know about your travel plans. Most banks and credit card companies keep track of spending patterns and may interpret an unexpected overseas purchase as credit card fraud.

What is my room like at Sandals South Coast?

Answer: All Copystar guests stay in spectacular Club Level Ocean Front Junior Suites in the Italian Village. They are spacious and luxurious, each with an ocean view from your private terrace or balcony! Each room is furnished with a king bed, cozy sitting area, and a flat screen TV. A mini-bar is included in your junior suite, refreshed daily with select liquors, and a mini-fridge is stocked daily with water, beer, juices, & sodas. Your bathroom is a large spa-inspired space, equipped with Red Lane® Spa amenities.

Is there a hair dryer in my room?

Answer: Yes there is; a real portable one on your vanity, not the fake kind that hangs on the wall.

Are the contents of the mini-fridge and bar free?

Answer: Yes. Your mini-fridge will be replenished daily with beer, juice, soft drinks, and bottled water. Your Junior Suite also includes a variety of select spirits stocked daily.

What else is included on my trip?

Answer: Sandals South Coast is an All-Inclusive Resort. All meals and snacks, unlimited top shelf spirits, wine by the glass, natural fruit juices and soft drinks are included. Room service is available for your convenience from 7:00am-10:00pm. Drinks by the pool, daily maid service, daytime activities, live nightly entertainment, all taxes and gratuities, and in-room Wi-Fi are also included. Our Club Level rooms include 24-hour access to Club Sandals Lounge, concierge service between 8am-10pm to assist you with just about anything.

Where is the Hospitality Desk located?

Answer: Our hospitality desk will be located in the Hotel Front lobby. Please come by and say hello! We'll be there each morning from 8am to the start of the evening function.

What about tipping?

Answer: All gratuities to service people for your group trip are included. However, if a bell person or someone does you a special personal favor; a little tip may be in order. By the way, all taxes on included features are taken care of, too.

How do I check-out of Sandals South Coast?

Answer: The morning of your departure, the hotel will slide your incidental bill under your door. Review your charges. Then head down to the front desk or the Club Sandals Lounge to check-out.

How can someone contact me?

Answer: You'll be staying at the *Sandals South Coast*. The particulars on communicating are as follows:

Sandals South Coast

White House, Jamaica

Phone: +1 876-640-3000

Have your caller tell the operator your name and that you are with the Copystar group.

What if I have more questions?

Answer: The website for the Copystar trip is www.Copystartrips.com. For more specific questions about your trip to South Coast, call The Journeymasters at 1-800-875-3422 or email us at trips@journeymasters.com.

Identify yourself as a Copystar guest and we'll put you in touch with the right journey master who can answer your questions.

See you soon in sunny South Coast!